
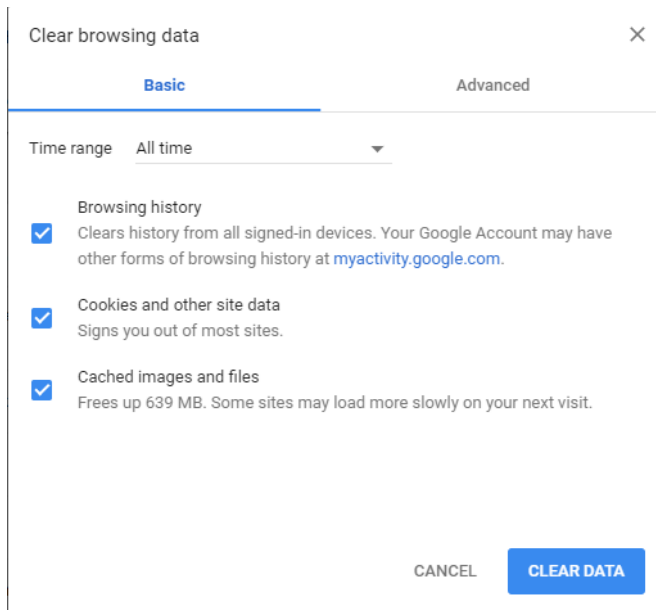


Clearing Cookies and Cache

Chrome

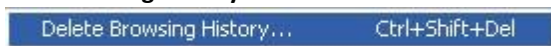
1. Click the Chrome menu  on the browser toolbar.
2. Select **More Tools**.
3. Select **Clear browsing data**. Use the menu at the top to select the amount of data that you want to delete. Select **All time** to delete everything.



4. Click **Clear Data** and restart the browser when complete.

Internet Explorer

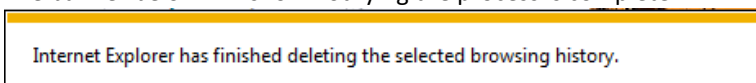
1. In Internet Explorer, click **Tools**. If you don't see the menu, press **Alt + T** on your keyboard to show menu.
2. Select **Delete Browsing History**.



3. Select the checkbox next to **Temporary Internet Files** and **Cookies**.




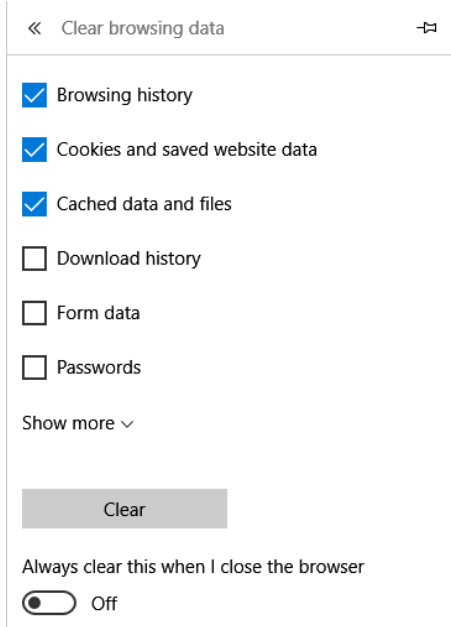
4. Click **Delete**.
5. The banner below will show notifying the process is complete



6. Restart Internet Explorer

Microsoft Edge

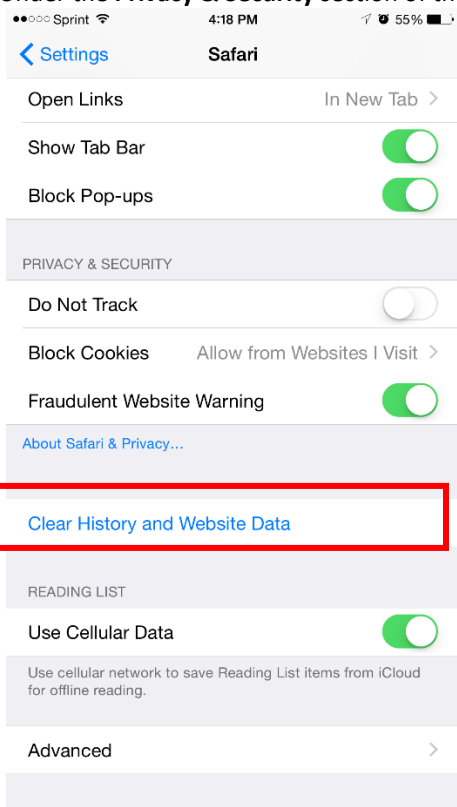
1. In Microsoft Edge you will click the  at the top right corner of the screen.
2. Under **Clear browsing data** select **“Choose what to clear”**
3. The window below will appear. Verify the follow options are chose and select **Clear**



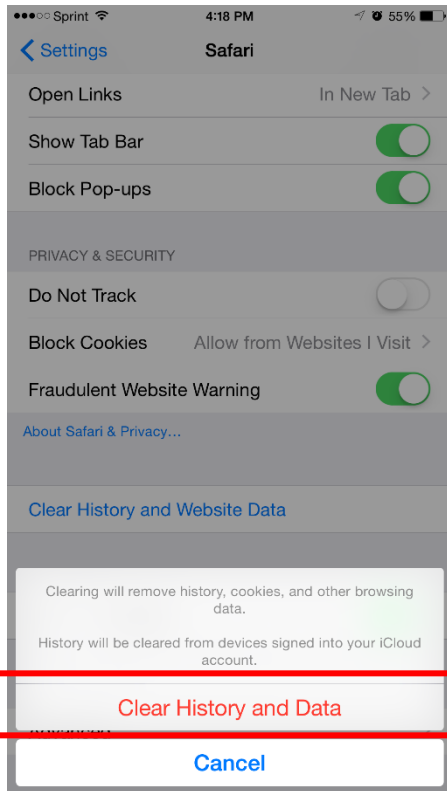
4. Restart Microsoft Edge.

iPhone & iPad (iOS)

1. From the home screen, tap the **Settings** button.
2. On the Settings screen, scroll down and tap the **Safari** button.
3. Under the **Privacy & Security** section of the Safari screen, tap the button labeled **Clear History and Website Data**.

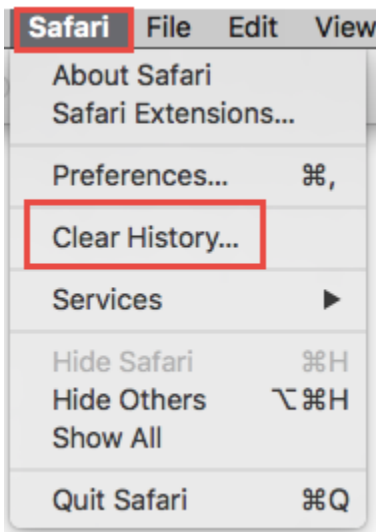


4. On the confirmation screen, tap **Clear Cookies and Data**.

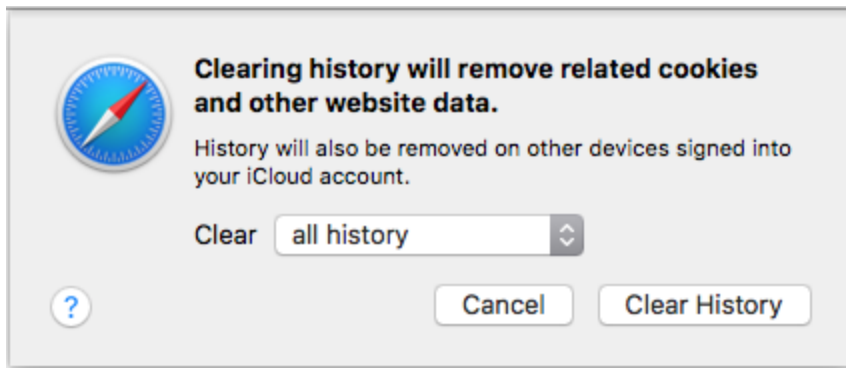


Safari

1. Open Safari
2. Click on the Safari menu at the top left corner
3. Select **Clear History...**



4. Select **all history** from the drop down and select Clear History



5. Select Command (⌘) +Q to quit and restart Safari